Net Insight’s Professional Services teams provide project management and engineering skills that help optimize Nimbra networks for customers around the globe.

Based on your specific needs, services are tailored to provide and ensure that you get the expertise necessary through all stages of planning, implementation and network optimization.

**Dedicated Customer Project Manager**

For medium- to large-scale deployments or more complex network migrations, Net Insight provides a dedicated Customer Project Manager to give you one single point of contact for all your needs. Whether you require deployment services such as network design, migration planning, or need to discuss feature testing with our experts, the manager dedicated to your project can facilitate all of your requests.

Our Customer Project Managers and their teams ensure rapid deployments and contribute with extensive experience in video centric network topology, network protection and successful network deliveries – so you get the most out of your investment.

**Secured project delivery**

Net Insight’s customer project manager ensures that performed project work is aligned to the customer’s priorities and that agreed upon project milestones are met according to the project schedule. The project team has extensive knowledge in detailed network design, pre-configuration of network management and services, installation support, acceptance tests, commissioning and service migration. On projects with elaborate and complex system requirements, or on system upgrades with minimal downtime requirements, Net Insight can send specialized System Engineers to facilitate the process.

Project Managers and Project Engineers can also be requested for new System Implementation, Network Assessments or Technical Consulting.

**CUSTOMER BENEFITS**

- Speeds up network deployment and time to revenue
- Streamlines communication through a single point of contact
- Proven project methodology saves time, reduces costs and minimizes deployment, migration, as well as operational risks
- Knowledge transfer from video transport specialists with long, in-depth experience of media networks
- High quality management throughout your project
## PROJECT MANAGEMENT

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### Proven project methodology

The Net Insight project methodology has been tested, proven and refined during many years of successful network planning, design and implementation projects around the globe. Our methodology takes a structured approach in all steps of the project and includes progress reporting, risk mitigation, issue mitigation and change management.

Projects are delivered according to this repeatable process:

1. **Project Initiation**
2. **Project Planning**
3. **Implementation**
4. **Project Closure**

### Virgin Media

Virgin Media relied on Net Insight Project Management Service to mitigate challenging delivery targets.

The result of the Project Management Service delivery was all milestones achieved in time, fully aligned with business objectives and expectations.