Nimbra Vision as a Service
Operations as a Service

Net Insight offers Operations as a Service to ensure that you have access to the expertise, tools and proven methodology needed to analyze performance in your Nimbra-based network.

Nimbra Vision as a Service is designed for clients operating Nimbra Networks with up to ten nodes. It ensures easy access to graphical views and expertise with ability to take advantage of the comprehensive functionality in the Nimbra Vision Network Management software.

Implementing Nimbra Vision as a Service starts with an establishment phase that will work in two steps. First step is to set up the environment for Nimbra Vision access both from Net Insight and the client NOC (Network Operation Center). Second step is to configure the performance monitoring, alarm monitoring and graphical reports. Once establishment is finalized, the service will start to run including performance of troubleshooting and post-critical analysis of selected trouble tickets using Nimbra Vision Network Management tools.

**Nimbra Vision as a Service overview**

In network environments with up to ten nodes you have limited team resources. This may be a disadvantage when planning and operating your network. The expertise to thoroughly investigate complex issues may not be readily available. Fortunately, Net Insight offers Nimbra Vision as a Service, where you may subscribe to Nimbra Vision software and expertise to improve the experience your end-customer has with the network solution you provide. Nimbra Vision as a Service can extend your knowledge in terms of network performance and provide guidance on how to operate your network.

**CUSTOMER BENEFITS**

- Fast route to Nimbra network management and operational expertise
- Easy access to comprehensive performance reports
- Expert suggestions of best network use
- Fast and efficient network performance overview through periodic Performance Report deliverable
- Cost-efficient access to centralized alarms

**Nimbra Vision as a Service deliverables**

Nimbra Vision as a Service includes two phases: “establishment” and “run”. The first phase – “establishment” includes creation of a network monitoring environment of the Nimbra network. Following creation is configuration of the pre-defined performance reports based on Net Insight’s Nimbra Vision functionality. In order to enable the client NOC to have visibility a web GUI is provided that allows the NOC to see Nimbra network alarms. The client NOC can easily get in contact with a Net Insight engineer for assistance in trouble shooting.

After the establishment the second service phase – “run”, is started and during this phase Net Insight’s Services team prepare and distribute periodic performance reports.

Nimbra Vision as a Service includes:

- Installation and Configuration of Nimbra Vision software on server and client
- Validation of the VPN set up for Nimbra Vision node access
- Creation of performance monitoring environment
- Performing and distributing periodic performance reports
- Trouble shooting on client requests
Proven Project Methodology
The Net Insight project methodology has been proven and refined over many years of successful planning, designing and implementing networks around the globe. Our methodology ensures that a structured approach is followed in every step of the project. This includes progress reporting, risk mitigation, issue mitigation and change management. For further details please refer to our Project Management data sheet.

Ordering information
Nimbra Vision as a Service:
NPC0039-NV01

Secured Project Delivery
Our Professional Services Project Managers ensure that the project work performed is aligned to each client's priorities and that project milestones are met according to the agreed project schedule. The project team has extensive knowledge in operations as well in detailed network design, configuration of network management and services, installation support, acceptance tests, commissioning service migration and mission critical issue mitigation.

Our dedicated Professional Service team contributes with project management and engineering expertise to ensure that Nimbra Vision as a Service allows your Nimbra-based network to be thoroughly analyzed and our dedicated Support team assures that you get an expert support with this service.