

Event Service Management

Occasional Events

CUSTOMER BENEFITS

- In-depth engineering expertise minimizes operational risks
- On-site analysis that increases efficiency
- Proven project methodology saves time and reduces costs
- High quality project management throughout your Event Service delivery

Get the expertise, processes and resources needed to successfully transmit your next sports contest by putting Net Insight's Professional Services team to work for you. With vast experience from working on major sports events, international soccer tournaments and more, you can rely on our team of experts to exceed your goals.

With a comprehensive, structured Event Service approach that incorporates proven Net Insight project methodology, the delivery of your transmission begins with pre-game planning and follows all the way through with the operational activities of Nimbra-based Event Networks.

Services and Service Protection Design Review

Net Insight's Professional Services team pre-assesses every Event Network design by focusing on each customer's unique goals. This encompasses the planning requested, as well as the desired functionality including topology, services and protection schemes.

On-Site Operational Assistance

Operational challenges such as last minute services or on the fly design changes can be performed in cooperation with the on-site Net Insight Event engineer who may also contribute to offload your team

with configuration. This can save time because each step is carefully evaluated by the team in advance of going operational and ensure optimized set up.

Further, our Net Insight engineering experts assist each event customer on-site with proactive issue mitigation and fault analysis.

Pre-Game Network Health Check

Before an event gets underway, a network health check is performed to verify the overall setup including links, service and protection configuration. This validates that access, hardware, software and configuration is in operation as expected. Our on-site Net Insight engineering expert performs the Pre-Game Network Health Check by working in close cooperation alongside each customer.

KEY FEATURES

Expertise That Ensures Increased Efficiency.

Having access to a Net Insight Event Engineer who has in-depth Nimbra and NimOS system knowledge makes changes, service configurations, fault search, analysis and recommendations a quick and efficient process for even the largest event customers. Net Insight Event Engineers communicate face-to-face with the customer's team. If an issue does arise, this enables quicker analysis than with a regular ticketing approach, and understanding for everyone involved regarding the best course of action to take over both the short- and long-term.

Proven Project Methodology.

Net Insight's project methodology has been proven and refined over many years of successfully planning, designing and implementing networks around the globe. Our methodology ensures a structured approach is followed in all steps of every project we undertake. This includes progress reporting, risk mitigation, issue mitigation and change management. For further details please refer to our Project Management Data Sheet.

Secured Project Delivery.

Net Insight's customer project manager ensures that all project work performed is aligned to each customer's priorities. As a result, each project milestone is met according to the project schedule that's been agreed upon. The project team has extensive knowledge in detailed network design, pre-configuration of network management and services, installation support, acceptance tests, commissioning and service migration. Our dedicated teams contribute with project management and engineering skills that optimize the effectiveness of Nimbra networks. We tailor the services based on your needs so that you get the most out of your Event Services.

Optional Spare Part Management.

Net Insight also offers Spare Part Management. Our cost efficient Spare Part procedure secure customer access to vital spares for major events.

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